Business Service Agreement Sparklight Date: 5/8/2024 1:42 PM Sparklight System Address: Sparklight Business Account Rep: Jessie Flores 210 E Earll Drive Phone Number: 602-364-6079 Fax Number: Phoenix, AZ 85012 **Authorized Customer Representative Customer Information** Company Name: TYLER COUNT TAXOFFICE **Full Name:** MELISSA CARSON **Billing Telephone:** (409) 331-9188 Street Address: 1001 W BLUFF ST City/State/Zip: WOODVILLE, TX, 75979-4735 Fax: **Billing Address:** PO BOX 2039 **Contact Number:** 4093319188 City/State/Zip: WOODVILLE, TX 75979 Email: mcarson.tax@co.tyler.tx.us Sparklight 127500668 Account#

Taxes and Fees Not Included

| Service | | |
|-----------------------|--|----------|
| Service Description | and the first section in the second section of the second | Quantity |
| Business Internet 300 | The state of the s | 1 |
| 1 Static IP | | 1 |
| | Installation Charge(May Include Construction): | \$0.00 |
| | Term (in Months): | 12 |
| | Total: | \$201.43 |

| Equipment | | | | | |
|-------------|--|----------|------------|-----------|--|
| Description | | Quantity | Unit Price | Total Fee | |
| Modem Lease | VI CONTRACTOR OF THE PARTY OF T | | \$10.99 | \$10.99 | |

Agreement

THE SERVICE CHARGES AND FEES TOTAL \$201.43 PER MONTH FOR THE DURATION OF THE INITIAL TERM AND MAY BE REVISED AFTERWARD. THOUGH VIDEO SERVICE FEES MAY BE INCREASED, HSD AND PHONE SERVICE FEES WILL NOT BE INCREASED DURING THE TERM. SEPARATELY, THE EQUIPMENT FEES MAY BE REVISED. ALL SERVICE CHARGES ARE SUBJECT TO ADDITIONAL APPLICABLE LOCAL, STATE AND FEDERAL TAXES, FEES OR SURCHARGES AS REQUIRED OR PERMITED BY LAW.

By signing below, Customer represents and warrants to Sparklight that Customer has the authority to execute, deliver, and agrees to be bound by and comply with the terms of this Business Services Agreement and the General Terms and Conditions available at https://business.sparklight.com/legal/general-terms, which are incorporated herein by this reference (the "General Terms"). THE GENERAL TERMS INCLUDE AN ARBITRATION SECTION, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE BUSINESS SERVICES AGREEMENT THROUGH ARBITRATION, AND BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP CERTAIN RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY. Sparklight may accept this Business Services

| Agreement by (a) countersign Agreement. | ing below; or (b) commo | encing to deliver the Se | ervice(s) specified in this | s Business Services |
|--|-------------------------|--------------------------|-----------------------------|---------------------|
| | · | | | |
| | • | | | |
| Customer Authorized Signatur | Te | | | |
| Name (Print) | | | | |
| Date | | | | |
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